Hello dear newbie!

Welcome to the Julius-Maximilians-Universität Würzburg!
To make the start of your new uni-life a little easier, we summarized the most important information about the Rechenzentrum in this flyer. The Rechenzentrum is responsible for the central IT-services in our uni.

IT Support

Phone: 0931/31-85050
E-mail: it-support@uni-wuerzburg.de

---

1 JMU-Account
You've already received your login information, including your **user name** s******, during enrollment. This gives you access to all services of the Rechenzentrum. You can register at User-Portal to **change your password**. If you ever happen to forget your password, you can reset it using Passwort Reset.
→ https://user-portal.rz.uni-wuerzburg.de
→ https://go.uniwue.de/pwreset

2 E-Mail
Important e-mails from the university will be sent to your student e-mail address. You must check your e-mail regularly, as our professors will use it. For this you get an Outlook/Exchange mailbox
→ https://mail.uni-wuerzburg.de
Alternatively, you can also include the mail in Outlook or forward it to your private mail address.
→ https://go.uniwue.de/exchange
→ https://go.uniwue.de/emailweiterleitung

3 J-Drives
Access up to **20 GB** of your files from every computer at the university. "Files" gives you access from home. You can also connect your PC directly with the network drive.
→ https://go.uniwue.de/netzlaufwerk
→ https://files.uni-wuerzburg.de

4 PC-Pools
All faculties provide access to **computers** and the internet via CIP-Pools. You can even use the university's **software** to conduct research online. Your data should always be saved to your personal J-Drive.
→ https://go.uniwue.de/pcpools

5 Wi-Fi
With **eduroam** you get access to the Wi-Fi at the university. Once you set it up, your device will automatically connect to eduroam in the future. With **eduroam** you can use Wi-Fi at most universities worldwide. At the university in Würzburg you can also use the free @BayernWLAN
→ https://go.uniwue.de/wlan

6 VPN
Want to research our online libraries from home? A VPN can be used to directly connect your computer to the university network and gain access to secured content. Beware: everything you search is visible to the university!
→ https://vpngw.uni-wuerzburg.de

7 Software
Using the software portal StudiSoft you can download a variety of **programs**, most of them at **no charge**. The range of applications available to you depend on your area of study. These two free programs might be of special interest to you:
Microsoft Office 365
→ https://www.studisoft.de

8 IT-Courses
The Rechenzentrum offers a wide range of free **IT courses**, such as an introduction to Microsoft Excel, Adobe Photoshop, SPSS and many more. Simply apply to the course of your interest in the Course-Shop. After every course you will receive a participation certificate. Unfortunately these courses do not earn any ECTS points.
→ https://go.uniwue.de/itkurse

9 IT-Courses online
Video tutorials are available on a variety of topics here:
→ https://openwuecampus.uni-wuerzburg.de
→ https://www.studisoft.de

10 IT-Handbooks
Free manuals of the Herdt publishing house using VPN
https://herdt-campus.com/

11 WueStudy
Although we'll assist you with nearly everything, we cannot help you with problems regarding WueStudy. Please contact the WueStudy team instead.
→ wuestudy@uni-wuerzburg.de

12 JMU-Card
Unfortunately, we cannot be of assistance regarding JMU-Cards. Please contact the Karten-Service-Büro.
→ https://go.uniwue.de/chipkarte