

Hello dear newbie!

Welcome to the Julius-Maximilians-Universität Würzburg!
To make the start of your new uni-life a little easier, we summarized the most important information about the Rechenzentrum in this flyer. The Rechenzentrum is responsible for the central IT-services in our uni.

IT Support

Phone: 0931/31-85050

E-mail: it-support@uni-wuerzburg.de

1 JMU-Account

You've already received your login information, including your **user name** s*****, during enrollment. This gives you access to all services of the Rechenzentrum. You can register at User-Portal to **change your password**. If you ever happen to forget your password, you can reset it using Passwort Reset.

→ <https://user-portal.rz.uni-wuerzburg.de>

→ <https://go.uniwue.de/pwreset>

2 MFA

In order to increase data security, the university is activating multi-factor authentication (MFA) for all. To do this, each student must set up the Microsoft Authenticator app on their smartphone or tablet

→ <https://go.uniwue.de/mfa-studis>

3 E-Mail

Important e-mails from the university will be sent to your student e-mail address. You must check your e-mail regularly, as our professors will use it. For this you get an Outlook/Exchange mailbox

→ <https://mail.uni-wuerzburg.de>

Alternatively, you can also include the mail in Outlook or forward it to your private mail address.

→ <https://go.uniwue.de/exchange>

→ <https://go.uniwue.de/emailweiterleitung>

4 PC-Pools

All faculties provide access to **computers** and the internet via CIP-Pools. You can even use the university's **software** to conduct research online.

→ <https://go.uniwue.de/pcpools>

5 Wi-Fi

With **eduroam** you get access to the Wi-Fi at the university. Once you set it up, your device will automatically connect to eduroam in the future. With **eduroam** you can use Wi-Fi at most universities worldwide. At the university in Würzburg you can also use the free @BayernWLAN

→ <https://go.uniwue.de/wlan>



6 VPN

Want to research our online libraries from home? A VPN can be used to directly connect your computer to the university network and gain access to secured content.

Beware: everything you search is visible to the university!

→ <https://vpnaw.uni-wuerzburg.de>

7 Software

Using the software portal StudiSoft you can download a variety of **programs**, most of them at **no charge**. The range of applications available to you depend on your area of study. These two free programs might be of special interest to you:

Microsoft Office 365

→ <https://www.studisoft.de>

8 IT-Courses

The Rechenzentrum offers a wide range of free **IT courses**, such as an introduction to Microsoft Excel, Adobe Photoshop, SPSS and many more. Simply apply to the course of your interest in the Course-Shop. After every course you will receive a participation certificate.

Unfortunately these courses do not earn any ECTS points.

→ <https://go.uniwue.de/itkurse>

9 IT-Courses online

Video tutorials are available on a variety of topics here:

→ <https://openwuecampus.uni-wuerzburg.de>

→ <https://www.studisoft.de>

10 IT-Handbooks

Free manuals of the Herdt publishing house using VPN
<https://herdt-campus.com/>

11 WueStudy

Although we'll assist you with nearly everything, we cannot help you with problems regarding WueStudy. Please contact the WueStudy team instead.

→ wuestudy@uni-wuerzburg.de

12 JMU-Card

Unfortunately, we cannot be of assistance regarding JMU-Cards. Please contact the "Karten-Service-Büro".

→ <https://go.uniwue.de/chipkart>